



# **umho Electric USA, Inc.**

## **Earthcare LED T8**

### **5 Year Warranty**

Kumho Electric USA, Inc. (“KEUSA”) warrants its Earthcare LED T8 lamps to be free from defects in material and workmanship and to operate from date of purchase, for a period of five (5) years and subject to the Terms and Conditions specified below. If lamps fail to operate for the warranty period, KEUSA will provide a free replacement lamp.

#### **TERMS AND CONDITIONS**

KEUSA, Earthcare LED T8 lamps must be installed and operated under suitable environment conditions and in accordance with the latest National Electrical Code, Underwriters Laboratory Bulletins, and ANSI specifications. Furthermore, LED T8 lamps must be installed in fixtures using **INSTANT START** ballasts. This warranty will not apply in the event of conditions demonstrating abnormal use or stress, such as operating temperatures in excess of maximum rated temperatures, under/over voltage conditions, dirty or cracked sockets, or improper lamp or ballast installation. **Do not use Earthcare LED T8 with a (Magnetic Ballast).** LED T8 lamps cannot be used with dimming ballasts.

#### **WARRANTY ACTIVATION / SERVICE CLAIMS**

The KEUSA warranty is automatically activated after KEUSA receives a completed warranty registration from within 30 days after date of purchase. An acknowledgment will be emailed for each registration along with a project number for future correspondence. Service claims can be made by contacting 1-888-586-4640 to receive instructions for problem resolution.

#### **RETURN OF DEFECTIVE PRODUCT**

After contacting KEUSA and receiving a return goods authorization number (RGA), the user shall promptly return the product at the user’s expense to KEUSA after receiving instructions as to if, when and where to ship product. Failure to follow this procedure shall void this warranty. Defective products returned after 30 days of RGA’s date will not be accepted and credit will not be issued for replacement parts.

#### **REPLACEMENT OF PRODUCT, LIMITS OF LIABILITY**

The foregoing shall constitute the sole and exclusive remedy of the purchaser and the sole and exclusive liability of KE. **NO WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE IS MADE OR IS TO BE IMPLIED.** KEUSA will not, under any circumstance, whether as a result of breach of contract or warranty, tort, or otherwise, be liable for any incidental, special or consequential damages, including lost profit of revenues or any other costs or damages. KEUSA reserves the right to examine all failed lamps and/or ballast and reserves the right to be the sole judge as to whether any lamps and/or ballasts are defective and covered under this warranty.